

TRADE SUPPLIER APPRENTICESHIP

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DURATION 12-15 months



QUALIFICATION Level 2 Apprenticeship, equivalent to 5 GCSE Passes



AREA OF THE BUSINESS 🖻 🔔 🎓

Branches/Stores/Sales Offices

ENTRY REQUIREMENTS

Colleagues on a permanent contract, working within a Branch or Store environment and must not already hold a Level 2 gualification or above in Trade



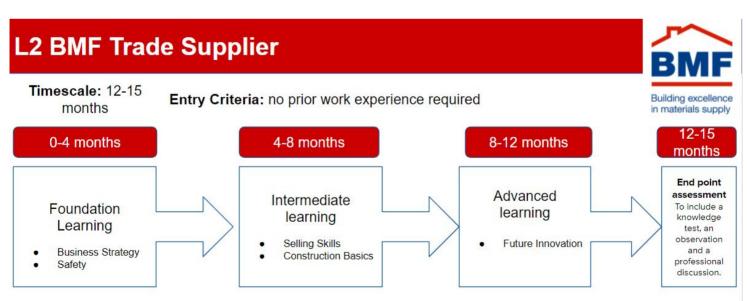
WHO IS THIS PROGRAMME FOR?

New colleagues looking to improve their knowledge in a customer facing role or existing colleagues looking to develop their sales and service skills further.

Individuals on this programme learn how to deliver a positive customer experience, drive sales performance and build their product knowledge. They gain skills in time management, communication, effective use of technology, team working and many more.

The programme is designed to support business strategy, vision and values while building an experienced and high performing team to deliver the results.

THE PROGRAMME



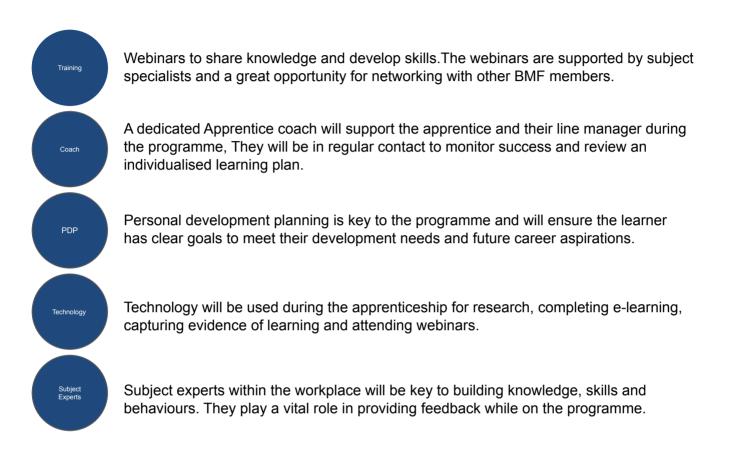
The programme is separated into 3 learning levels, Foundation, Intermediate and Advanced. Each level will cover the below topics;

- **Business and Customer** 1.
- 2. **Product and Safety**
- **Apprenticeship Skills and Behaviours** 3.



WHAT WILL THE LEARNING LOOK LIKE?

We're focused on making the learning experience engaging for the apprentice and sector relevant. The apprentice will build on their knowledge, skills and behaviours a number of different ways, including:



WHAT COULD THE FUTURE LOOK LIKE?

This programme will equip apprentices with the skills they need to be an expert within their job role. They will be applying their learning in the branch to drive customer engagement, business performance and share product knowledge with their colleagues.

Successful completion of this programme could support future development. There are opportunities to apply for other apprenticeships, for example the Level 3 Team Leader programme.

HOW TO APPLY?

Contact <u>kerry.wilson@bmf.org.uk</u> with your name, contact number and email address.